

Student's Right to Cancel and Refund Policy

The student shall have the right to cancel the agreement and receive a full refund of all monies paid before the first course commences or the fifth business day after signing this enrollment agreement, whichever is later. Cancellation is effective on the date the written notice of cancellation is made by the student. The withdrawal date is determined when the student provides a written notification to the college of the student's withdrawal sent to studentservices@setantacollege.com OR in the case that the student has not logged into the online learning portal, the college will use the last date of online log in as the withdrawal date and date of determination.

Refunds shall be made within 30 days of the withdrawal date and date of determination that the college recognizes when the student has cancelled or withdrawn either voluntarily or involuntarily by them not logging into the online learning portal (regardless if the college delivered the first course and course materials before an effective cancellation notice was received). In the event the college does not accept the enrollment, a full refund of all monies will be made to the applicant. Students will be contacted and informed of any cancellation by the college.

Students who withdraw after having commenced their class(es) receive a pro rata refund based on the number of weeks completed as of the date of withdrawal determination, per the Refund Table below. The college shall pay or credit refunds within 30 days of the date of determination of a student's cancellation or withdrawal. If a student signed up for a program consisting of more than one course, all the remaining courses will be fully refunded.

Date of Withdrawal	% Refund
Week One (add/drop period)	100%
Week Two	90%
Week Three	80%
Week Four	70%
Week Five	60%
Week Six	50%
Week Seven	40%
Week Eight	30%
Week Nine	20%
Week Ten	10%
Week 11 and later	0%

For purposes of determining a refund, a student shall be considered to have withdrawn from an educational course when he or she withdraws or is deemed withdrawn by the date of determination and in accordance with the withdrawal policy stated in the college's catalog.

If college has collected money from a student for transmittal on the student's behalf to a third party for a bond, library usage, or fees for a license, application, or examination and the college has not paid the money to the third party at the time of the student's withdrawal or cancellation, the college shall refund the money to the student within 30 days of the date of determination of the student's withdrawal or cancellation.

Sample Refund Calculation: If a student signs up for a six-course program totaling \$3,000, paid in full, and withdraws during week three of the first course, the student will be entitled to a full refund of \$2,900 (80% x \$500 for the first course + 100% of tuition for all courses not started).